

July 10, 2012



IMPORTANT MESSAGE FOR CHC RESIDENTS CONCERNING HOT WATER DOOR TO DOOR SALES

Some door to door sales people may mislead you or try to pressure you into believing the CHC owned water heater needs to be replaced.

Hot water door to door sales people are not authorized by CHC.

1. CHC is legally required to provide to you at least 24 hours notice, of any entry required into your unit. This includes 24 hour notice by our staff to gain entry or contractors.
2. CHC is not currently canvassing your neighbourhoods to assess the age of our rental water heaters. All CHC water heaters are bar-coded and part of our Capital Management database.
3. CHC will always inform you for any reason if we are required to enter your unit.
4. If you pay your own utilities, CHC still owns the water heater and the door-to-door sales person requires our consent to change the water heater.

**Don't get burned
by hot water sales**

If you are approached by a hot water door to door sales person,
please tell them to contact

Windsor Essex Community Housing Corporation
519-254-1681 x 3030 or your District Office.

Please also report the incident to your District Office

Or info@wehc.com

You may also choose to visit the web site

www.dontgetburnedatthedoor.com and report the incident.